

Texting Service Privacy Policy

Your privacy is important to us. Keeping your information safe is a top priority. We collect various types of information including but not limited to your name, email address, and payment information. This information is used to keep you up to date on your/your family member's care. We will never share your information with any affiliates or third parties.

By becoming a patient at Sweetgrass Pediatrics you may opt to receive text messages as part of our service offerings. Should you agree to receive text messages to the phone number you provide for appointment-related notifications and/or marketing purposes, you may opt out at any time by notifying the office, or by replying "Stop". Additional MMS/SMS messaging fees may apply. Once opted out, if you would like to opt back in, text the office number the word "unstop".

We employ a range of security measures to protect your data. The texting program that we use is called Rhinogram. Just like phone calls and voicemails, texting may not always be 100% secure depending on the mobile service you use.

For any help or questions about the Privacy Policy, please contact us by texting or calling 843-416-3333.

Messaging Terms & Conditions

By texting us, you agree to receive informational messages (appointment reminders, account notifications, etc.) from Sweetgrass Pediatrics. Message frequency varies. Message and data rates may apply. For help, reply HELP or call us at 843-873-4545. You can opt out at any time by replying STOP."